

Greetings everyone.

Welcome to the SeniorNet New Plymouth Newsletter.

1st February 2018

Please remember that we have a new email address

senior.netnp1997@gmail.com

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- President's comments
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If there are any attachments that you cannot open feel free to ring the office in the morning for help.

Annual General meeting

It is that time of year when members get a special opportunity to voice their opinions and to make plans to support the ongoing leadership of our organisation. If you haven't already entered the **Annual General Meeting** date into your diaries please do so now. **Tuesday 27th February at 1.30pm at the SeniorNet Learning Centre 27 Liardet Street New Plymouth** as notified with the January newsletter. I had hope to give details of a speaker at the AGM but haven't completed arrangements yet. I will have to send out another notice.

Annual Subscriptions due now

Annual subscriptions are due now. If you pay before 31st March it will only cost you \$35. If you renew after that it will cost you \$40. To vote at the annual meeting you must be a financial member

President's comments

This newsletter was prepared to coincide with our display at New Plymouth Public Library that runs from 28th January for the 2 weeks before classes start. Details of the first terms classes and course content will be available at the display and staff will be on duty at our office each morning during that time.

Since then there has been a few additions.

If you have picked this up at the library display please feel free to contact us at our Learning Centre at 27 Liardet St above the Senior Citizens Association rooms. If you can't manage stairs please ring us –we do have ramp access. It serves other businesses too so for security reasons is locked unless needed.

Do look closely at the programme and consider which programmes would help you enjoy and get the best out of your equipment. Our programmes have been developed in co-operation with SeniorNet tutors from various Learning Centre. Currently there's between 70 -80 groups around the country. The courses follow structured plans to ensure that participants are taught the essential basics.

Many people, myself included, first learnt in to use their equipment in a hit and miss manner. I certainly did and used to get so frustrated when something went "wrong". It wasn't going wrong. It was just I didn't know what to do. Also I didn't know what I didn't know. When I did do a proper course and oh life got easier. I discovered so many things, a quick flick of the right key or drop down menu and all went well. Life at the desk became so much easier and pleasurable. Following a structured programme does mean that it covers all the basics needed for successful and efficient use of your equipment

To achieve the SeniorNet aims we need a good team of administrators (i.e. back room team) and tutors to plan and present our structured teaching programmes specifically designed for the needs of adults over the age of 50.

As with all organisations we need succession planning so that services can be maintained when senior members retire. At present several of our team, both administrators and tutors are ready to relinquish or reduce their SeniorNet responsibilities and we need some new volunteers with some new enthusiasm.

SeniorNet New Plymouth

A brief oversight of the tasks that need to be done to maintain the efficient functioning of the organisation. (fuller details available from President Marian)

General management

These responsibilities of these first 3 positions are identified in the constitution

President and Vice president

- General oversite and co-ordination of activities –spokesperson for the organisation

Secretary

- Correspondence –minutes
- Membership records (*by membership registrar*)

Treasurer

- Maintaining financial records –paying accounts
- Funding applications

Tutorial team

- Team Co-ordinator
- Planning courses and workshops and term schedule
- Support for tutors including training sessions
- Tutors and assistant tutors

Equipment maintenance

- Checking equipment and arranging maintenance when required.

Publicity team

- Maintaining contact with members usually by email newsletters, and notices
- Information to public –general community – through all available means

Household management

- Office receptionists main front desk mornings 10am -12 midday –respond to queries –refer to appropriate person
- Maintaining catering and household supplies
- Prepare and clear up after tea breaks if required
- Maintaining general tidiness and checking maintenance needs of facility
(cleaner employed at weekend)

GoldCard holders -parking

Do remember that all GoldCard holders have free parking on all council street parking and off street parking sites. That includes under The Warehouse and the Powderham multi-storey car park. It does NOT include Centre City. See the end of each newsletter for more details.

Courses and workshops

If you haven't received the details of term 1 classes please pick them up at the library display, go to our website www.seniornetnewplymouth.weebly.com or contact the office –ph. 06-759-4979. See full contact details at the end of this newsletter.

Online Security and safety

This is an ongoing and for many a frightening issue. I seem to be adding information in every newsletter.

There seems to be a buildup of scams, both online and through phones, doing the rounds at present. But there's also been some good advice on avoiding or dealing with them. Later in this newsletter I've included a number of websites with good advice on dealing with them.

Just look hard at emails and other contacts. Does the email or other contact show the usual company logos and headers? Does the language flow or the spelling as normal. Is the email relevant to you? Compare details and design work with that on documents you know have come from the company e.g. your monthly account. Do you bank or shop with the company or organisation.

- I nearly got caught out by a supposed Westpac one on the office computer. SeniorNet doesn't bank with them but I do. Scam mails supposedly from them are not common.
- The IRD certainly does not send emails telling you that you are due a rebate.
- There was a very good "Caltex" one a while ago. The photo at the top showed a real Caltex petrol station but the writer got the spelling wrong in the body of the email. Caltex was spelt Catlex throughout the text.
- Recently I've had a spate of phone calls that appear to originate in UK. For a while they came each day fortunately during the middle of the day and I missed most. But answered a couple. The caller tried telling me they weren't in UK but in Canada. Not according to the caller ID number. Finally I thanked them for calling and said now my security company would be able to track them down. I've heard no more.
- A recent email said I had purchase a \$1200 barbecue on TradeMe. That one was obvious. I've been in contact with TradeMe and with their permission I have included their reply. It has some very useful advice. There's more useful security websites listed.

On your computer and devices your server usually manages to put the scams into the scam/junk folder but you do need to check those boxes. You are likely to find scams in the main inbox and true mail in the scam box. Do not open any doubtful links. If in doubt delete.

Never ever give anyone access to your computer or any of your passwords either online, on the phone or in person except your usual trusted technician.

TradeMe Scam info

Hi Marian,

Thank you for bringing this to our attention. You're correct, I'm afraid this email isn't legit, and I'm very sorry you've been targeted in this manner.

If you haven't clicked any links in that email, could you please forward it to abuse@trademe.co.nz and then delete it immediately. If you have clicked the links within the email, please call our Site Security team on 0800 334 332.

We're aware that the scammers have mimicked Trade Me's emails and our Site Security Team is trying to target it at the moment. I've popped a link below to a page on our Trust & Safety blog. This page gives a good run down on the email you received and what steps you'll need to take next:

<http://www.trademe.co.nz/trust-safety/2017/8/23/shopping-cart-scam-email/>

Here are a few additional tips:

- Never pay money overseas or by Western Union, Money Gram, PayPal or any other instant payment method.
- If you click a link in an email, make sure you check the website address you're being sent to. For Trade Me, the URL in the address bar will always start with <http://www.trademe.co.nz/>
- If you have concerns over a trader's authenticity please contact Trade Me immediately on 0800 334 332 or forward the email to abuse@trademe.co.nz. Our team is available 24 hours a day, 7 days a week.

For more info on keeping yourself safe on the site please click the following link to visit our 'Safe Computing Centre':

<http://www.trademe.co.nz/Help/SafeComputingCentre.aspx>

Cheers,

James

Trade Me Support - <https://www.trademe.co.nz>

Useful security information websites

- <http://www.comcom.govt.nz/regulated-industries/telecommunications/beginners-guide-to-broadband/>
- <http://www.civildefence.govt.nz/emergency-mobile-alert/> -find out if phones will receive the emergency alert calls
- <https://www.netsafe.org.nz>
- https://www.consumerprotection.govt.nz/get-guidance/scamwatch/how-to-avoid-scams/reduce-your-risk/#checkforscams_
- Just found this one today –can download useful guide from Netsafe –
<http://bit.ly/2BtASZ2>

Wanting to buy a new phone with good camera features

Are you looking for a new phone that has good camera function? On a Facebook group that I belong to a member asked about buying a new mobile phone. The members of the group are all keen photographers. These are some of the responses. I am not familiar with any of these phones. I just say that the last comment comes from an extremely well known and respected New Zealand professional photographer.

- “I have the I-Phone 7 plus. The camera is much better than my previous I-Phones. It’s not a SLR replacement though.”
- “I have a Huawei 9+ which I bought for the camera. It lets me feel safe-ish to leave the house without a proper camera and a kilo or two of lenses.”

- “I so love my Huawei P10. It is totally reliable, and the camera interface is easy to use. It has a heap of manual functions, which allows complete control. The P10 has great editing software, which compliments Snapseed which I also use. Essentially though I am publishing and printing straight off the P10, with no editing!”

Parking concessions for SuperGold Card holders

SuperGold Card holders are able to park free of charge up to 11am on Mondays to Saturdays at all on-street metered parking bays and in all Council car parks.(Does not apply to Centre City). You must display your Gold Card or a NPDC laminated parking concession card on the dash board. If you plan to park later than 11am, purchase the extra time at the pay machine and display the receipt on the dash with your council parking card. The parking warden can then see that you intend to stay after 11am and have paid for the extra time.

If you park in town frequently and use your GoldCard for other benefits go to the Council office reception and ask for a parking card. This is free and it means that you can keep your GoldCard with you. I leave mine permanently displayed on my windscreen above the registration card.

An easy way of paying and renewing your parking time is to use the PayMyPark app on your mobile phone. I have the alarm set on my phone to remind me to pay my parking using the app at 11 am.

Note: From 11am all vehicles must have paid for parking. There is no concession at time-limited parking bays.

Parking concessions for mobility card holders

Mobility card holders are allowed an extra hour on ALL metered parking, for example if you pay for 30 minutes you are given an hour and a half of parking. For parking spaces with a time limit, you are permitted to have double the time indicated, e.g. 60 minutes in a P30 park. Current international mobility cards can be used in New Zealand.

From <http://www.newplymouthnz.com/CouncilAtoZ/Parking/>

Marian Macklin –newsletter editor - macklin.m@xtra.co.nz

Where to find us

- 27 Liardet Street, New Plymouth –office open 10am -12 noon Monday to Friday
- Between Devon Street and Gill Street –our rooms are above the Senior Citizens Association.
- If you have difficulty managing stairs please contact the SeniorNet office so that we can arrange to open the door to the ramp access.

How to contact us.

Phone 06-759-4979

Email seniornetnp1997@gmail.com

Website www.seniornetnewplymouth.weebly.com

Members give help and advice to other members via classes, groups, individually or in the newsletter on matters relating to computers, related equipment and their use. This help and advice is given and taken solely at the recipient's risk and imposes no

responsibility or liability of any kind on those providing such help or advice, or on New Plymouth SeniorNet Inc.

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